

IT monitoring: the challenges to be met



Corporate IT systems have never been so complex.

Today, operating a business depends on IT stability and performance. In fact, IT monitoring plays a key role in an organization's competitiveness and growth. But in 2023, they are facing several major challenges in managing IT systems.

Increasing complexity of IT systems

557 million

teleworkers worldwide since 2020, or 17% of the world's employed population.*

48%

of mobile workers use two devices, 27.5% use three or more.*

110 app'

An organization uses about 110 SaaS applications (compared to 80 on average in 2020).*

76%

of CIOs say that multi-cloud is particularly complex and time-consuming to monitor.*

62%

of companies believe that, in the next 5 years, their IT will continue to grow both in the cloud and on-premise.*

The figures in this section are intended to show that the number of remote workers is increasing and that they are using more and more devices. In fact, companies are using more applications (especially for remote collaboration). They are opting for multi-cloud to host these applications, while maintaining some of their on-premise infrastructure.

The result: is that IT environments are more complex than ever.

5 major challenges



1 Unify monitoring

an organization uses an average of 14 tools in order to control its IT.

2 Monitor 100% of the IT environment

only 61% of the IT environment is monitored on average.



3

Constantly adapt to new technological developments

89% of organizations believe that IT monitoring is an important or even absolute priority.



4 Controlling monitoring costs

49% of organizations say their IT monitoring budget has increased during the health crisis.



5

Facilitate monitoring operations

59% of organizations are not satisfied with their IT monitoring solution.



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